

22083 Pew Civic Engagement Volunteering

	<u>PDS</u>		<u>SRBI</u>		<u>Combined</u>	
Sample Disposition						
Total Numbers dialed	3917		4292		8209	
Business	294		337		631	
Computer/Fax	205		244		449	
Other Not-Working	508		516		1024	
Additional projected NW	297		326		623	
Working numbers	2613	66.7%	2869	66.8%	5482	66.8% Working Rate
No Answer	76		127		203	
Busy	23		6		29	
Answering Machine	258		64		322	
Callbacks	164		513		677	
Other Non-Contacts	47		712		759	
Contacted numbers	2045	78.3%	1447	50.4%	3492	63.7% Contact Rate
Initial Refusals	383		361		744	
Second Refusals	616		225		841	
Cooperating numbers	1046	51.1%	861	59.5%	1907	54.6% Cooperation Rate
No Adult in HH	14		10		24	
Over quota	218		3		221	
Language Barrier	90		118		208	
Eligible numbers	724	69.2%	730	84.8%	1454	76.2% Eligibility Rate
Interrupted	24		30		54	
Completes	700	96.7%	700	95.9%	1400	96.3% Completion Rate
		38.7%		28.8%		33.5% Response Rate

PDS Response Rate Calculations
11/21/2002

VOL

Disp Code

Total	Total Sample Used.....	3917	
3 Disconnected phone	Disconnected phone	457	
18 Line Problems	Line Problems	6	
22 Fast Busy	Fast Busy	0	
23 Non Residential Phone	Non Residential Phone	45	
4 Business/Government phone	Business/Government phone	294	
7 Computer tone	Computer tone	205	
75% of No Answer All		228.75	
75% of Busy		68.25	
		2613	0.67 Working Rate
25% of No Answer All		76.25	
25% of Busy		22.75	
1 No answer	No answer	305	
46 Max attempts		0	
11 Answering Machine	Answering machine	258	
2 Phone busy	Phone busy	91	
9 Schedule callback	Schedule callback	56	
20 Unspecified Callback	Unspecified Callback	108	
Area Code Disabled	Area Code Disabled	0	
16 Health Problems	Health Problems	18	
17 Hearing Problems	Hearing Problems	14	
14 Away for Duration	Away For Duration	11	0.70 CR w/ 100% NA
5 Respondent not available	Respondent not available	0	
12 Blocked call	Blocked call	2	
Q/O Gender	Over Quota - Sex	2	
Number Over Maximum Attempts	Number Over Maximum Attempt	0	
		2045	0.78 Contact Rate
40 Hung up During Intro	Hung Up During Intro	229	
24 Initial refusal T	Initial Refusal	154	
19 Hard Refusal	Hard Refusal	238	
2nd Refusal	2nd Refusal	378	
		1046	0.51 Cooperation Rate
15 No One 18+ in HH	No One 18+ in HH	14	
25 Screenouts	Screenouts	0	
8 Language problems	Language problems	90	
Record Over Quota		217	
Over Quota - Region		1	
		724	100% Incidence w/callbacks Incidence 0.692161 eligible
13		724	
21 Mid Interview Terminate	Mid Interview Terminate	12	
Partial Callback	Partial Callback	12	
43 Total Completes	Completed Interviews	700	
Response Rate		0.39	0.966851 Completion Rate

File: VOL
 Batch name(s): 114 115 116 117 118 J3 C23 C2 F C2M C3B C3M D2Y D3Y F2R G2U
 J32 J35 K3I L2C L2G L3A L3C M29 M2C M2D M2K M2T M3D M3K N2B

All Samples

Total Sample Loaded..... 4290 100.00%

Final Disposition: Count: %

Final Disposition:	Count:	%
No answer	305	7.11%
Phone busy	91	2.12%
Disconnected phone	457	10.65%
Business/Government phone	294	6.85%
Computer tone	205	4.78%
Language problems	90	2.10%
Schedule callback	56	1.31%
Answering machine	258	6.01%
Blocked call	2	0.05%
Over Quota - Sex	2	0.05%
Away For Duration	11	0.26%
No One 18+ in HH	14	0.33%
Health Problems	18	0.42%
Hearing Problems	14	0.33%
Line Problems	6	0.14%
Hard Refusal	238	5.55%
Unspecified Callback	108	2.52%
Mid Interview Terminate	12	0.28%
Non Residential Phone	45	1.05%
Initial Refusal	154	3.59%
Over Quota - Region	1/1/1900	0.02%
Partial Callback	12	0.28%
Hung Up During Intro	229	5.34%
2nd Refusal	378	8.81%
Completed Interviews	700	16.32%

File: VOL
 Batch name(s): 114 115 116 117 118 J3 C23 C2 F C2M C3B C3M D2Y D3Y F2R G2U
 J32 J35 K3I L2C L2G L3A L3C M29 M2C M2D M2K M2T M3D M3K N2B

Final Disposition: Count: %

Record Over Quota	217	5.06%
Total Sample Used.....	3917	91.31%
Sample Not Used.....	373	8.69%

Incidence of Completion: 100.00%

Incidence of Qualification: 100.00%



	Total	Working%	Dialed%
JOB #9763			
TOTAL NUMBERS DIALED	4292		100.0%
BAD NUMBERS (out of frame)	1111	100.0%	25.9%
BUSINESS/GOVERNMENT NUMBER/NON-RESIDENT	337		7.9%
Cell Phone	5		0.1%
Fax/Modem Number/Computer Tone	244		5.7%
Incomplete Call/Line Problems (Temporary)	18		0.4%
Not In Service / Disconnected	493		11.5%
Refusal - CALL BLOCKING	14		0.3%
TOTAL GOOD NUMBERS (total sample frame)	3181	100.0%	74.1%
<u>NO CONTACT</u>	<u>565</u>	<u>17.8%</u>	<u>13.2%</u>
Live Non-Contacts	565	17.8%	13.2%
Busy	6	0.2%	0.1%
Fax/Modem/Computer tone (live)	0	0.0%	0.0%
No answer	127	4.0%	3.0%
Possible Unassigned Number/No Answer All Attempts	326	10.2%	7.6%
Live Non Contacts - OVER MAX (max set to 10)	106	3.3%	2.5%
TOTAL CONTACTS	2616	82.2%	61.0%
<u>CONTACTS - NOT SCREENED</u>	<u>1883</u>	<u>59.2%</u>	<u>43.9%</u>
Dead - Not Screened	379	11.9%	8.8%
Away for duration	291	9.1%	6.8%
Callback - CALL BLOCKING (over max)	11	0.3%	0.3%
CHILD/TEEN PHONE	10	0.3%	0.2%
Foreign Language - NON-SPANISH	31	1.0%	0.7%
Health Problems - LONG TERM	23	0.7%	0.5%
Hearing Problems	13	0.4%	0.3%
Live - Not Screened	194	6.1%	4.5%
Answering Machine/Voice Mail	64	2.0%	1.5%
CallBack - CALL BLOCKING	6	0.2%	0.1%
Live Not Screened - OVER MAX (max set to 10)	124	3.9%	2.9%
Callback - Not Screened	792	24.9%	18.5%
Callback - APPOINTMENTS	118	3.7%	2.7%
Callback - UNSPECIFIED	378	11.9%	8.8%
HUNG-UP, CALLBACK	68	2.1%	1.6%
Health Problems - SHORT TERM	3	0.1%	0.1%
Foreign Language - SPANISH	87	2.7%	2.0%
Callbacks Not Screened - OVER MAX (max set to 10)	138	4.3%	3.2%
Refusals - Not Screened	518	16.3%	12.1%
Refusal - SOFT	252	7.9%	5.9%
Second Soft Refusal	27	0.8%	0.6%
Refusal - HARD (Do Not Callback)	225	7.1%	5.2%
Refusals Not Screened- OVER MAX (max set to 10)	14	0.4%	0.3%
<u>CONTACTS - SCREENED</u>	<u>733</u>	<u>23.0%</u>	<u>17.1%</u>
Screen-Outs	0	0.0%	0.0%
SCREEN-OUT	0	0.0%	0.0%
Quota-Outs	3	0.1%	0.1%
Q/O MALES	0	0.0%	0.0%
Q/O FEMALES	3	0.1%	0.1%
Qualified Refusals	15	0.5%	0.3%
Qualified Soft Refusal - 1 - PAST INT1	2	0.1%	0.0%
Qualified Soft Refusal - 2 - PAST MI7	1	0.0%	0.0%
Qualified Second Soft Refusal - 1 - PAST INT1	2	0.1%	0.0%
Qualified Hard Refusal - 1 - PAST INT1	8	0.3%	0.2%
Qualified Hard Refusal - 2 - PAST MI7	1	0.0%	0.0%
Qualified Refusals - OVER MAX (max set to 10)	1	0.0%	0.0%
Qualified Callbacks	15	0.5%	0.3%
Qualified Callback - 1 - PAST INT1	6	0.2%	0.1%
Qualified Callback - 2 - PAST MI7	3	0.1%	0.1%
Qualified Spanish Callback - 1 - PAST INT1	2	0.1%	0.0%
Qualified Callbacks - OVER MAX (max set to 10)	4	0.1%	0.1%
Total Completes	700	22.0%	16.3%
Proceed with interview/Completed Interview	700	22.0%	16.3%
Survey Incidence (Screening Incidence)	100.0%		
List Incidence (Dialing Incidence)	17.1%		
Cooperation Rate 1	56.9%		
Cooperation Rate 2	56.2%		
Totals Refusals	16.8%		
Response Rate 1	22.1%		
Response Rate 2	31.4%		

